



PORTMORE

LANDKEY ROAD
BARNSTAPLE
DEVON
EX32 9LB
TEL: 01271 378378
www.portmoregolfpark.co.uk

Terms and Conditions of Membership

Membership Fees and Payment

You will not become a member or have the right to play the course until your membership fee has been received and your membership processed.

Portmore Golf Park reserves the right to alter annual membership rates. Notification will be sent to all members before renewal.

From 2022 onwards, all renewals will be due on April 1st every year. Any memberships that have not been renewed by 8th April will be considered terminated and removed from our database.

Cancellation Policy

If you decide to cancel your membership during your contract there will no right to a refund regardless of payment method.

Should Portmore Golf Park be forced to close for the safety of its customers and staff your liability remains to pay the full subscription agreed in your membership contract.

Portmore Golf Park reserves the right to cancel a membership without notice or refund due to breach of terms of the membership contract and/or the terms and conditions outlined in this document.

Use of Membership Cards

Upon joining as a full member, you will be issued a membership card which can be used for purchases in the clubhouse and restaurant. Any competition winnings will be transferred to your membership card. You are also able to top up your card at any time in reception by cash or card.

Full membership includes a 10% discount on food & drink in the clubhouse and a discounted price on range balls. To claim this discount, you must pay using your membership card. No discount applies to Landkey Only memberships. Members are responsible for the safekeeping of their membership card. Please notify our team if you need a replacement card. The lending of your membership card for use by others is not permitted.

If your membership has expired or is cancelled, you will no longer be able to claim a 10% discount on food, drink or range baskets by using your membership card. You are able to spend any remaining balance on the card after membership expires however the discount won't apply. Any funds remaining on your membership card at the end of your membership are non-refundable.

Membership Details

Members will be responsible for ensuring personal details, including your emergency contact, remain up to date at all times.

Data Protection

Portmore Golf Park will comply with the provisions of the Data Protection Act 1998 and the General Data Protection Regulation. When you join as a member we will collect the information required from you to be able to fulfil our contractual obligations. This includes contacting you to send you notice of renewal, a notice of changes to our service and club updates. You have a right to request a copy of the information we hold about you at any time.

Gross Misconduct

Inappropriate behaviour of any kind will not be tolerated at Portmore. All members are expected to act in a respectful manner that does not endanger themselves or others. We will not tolerate any behaviour which is felt to endanger people or our property. Nor we will tolerate any abusive behaviour towards fellow members, visitors or our staff.

Social media

Social media provides great opportunities to communicate with other members and promote club activities. However, the behaviour of members online also has the potential to damage the reputation of our club.

Any member who has identified their association with Portmore Golf Park online is expected to behave in ways that are consistent with the values and policies of our club.

It is not appropriate to share club-related information on social websites or forums without the approval of the Membership Co-Ordinator or Directors. Portmore Golf Park reserves the right to remove any content posted on associated websites, social pages and forums.

Members and members' guests are expected to be respectful with any images or posts regarding Portmore Golf Park, on both public and private pages. Under no circumstances should offensive comments be made about Portmore Golf Park, its members or its staff online.

Liability

Our first aid box is located in the clubhouse reception. All accidents must be reported to reception and recorded in our accident book.

Portmore Golf Park accepts no responsibility for loss or damage of property belonging to members or visitors that may occur on the premises. This includes the golf courses, clubhouse, restaurant, driving range and car park.

Golf Course Regulations

Booking Tee Times

All tee times must be booked with reception or via BRS. It is your responsibility to book and keep to your tee time. Competition tee times must also be booked with reception or through BRS.

Every playing member and guests must register with reception before your round irrespective of whether or not a tee time has been booked. Any green fees due must also be paid before your tee time.

All members are responsible for cancelling or changing tee time bookings if they are no longer able to play. Members who exhibit a pattern of failing to cancel unused tee times will be considered to be abusing the booking system.

Dress Code

The Barum Course requires full dress code at all times. This includes collared shirt, tailored shorts or trousers and golf shoes. It is required for all our members and guests to respect this dress code and present themselves appropriately. Members and guests that are not dressed appropriately may be refused play.

The Landkey Course occupies a more relaxed dress code and smart casual attire is accepted.

Each player must play with their own bag and clubs at all times.

Golf Rules

At Portmore Golf Park we believe that golf is a game of honesty and integrity. All members are expected to act with consideration for other players and respect for our courses.

Good behaviour and fair play are essential - it is important to have a knowledge of the game and the rules before stepping onto the course. If you are new to golf, you are expected to familiarise yourself with the rules and etiquette of the game.

All Portmore Golf Park members are required to abide by the rules set by the R&A (The Governing Body of Golf). Any member found to be cheating will be subject to disciplinary procedures and may have their membership terminated. Please find the R&A Rules of Golf online or download the R&A App.

Pace of Play

You should always be aware of your position on the course and how it affects other players. It is your responsibility to keep up with the group in front. If you are unable to keep up with the pace of play and causing delays to the group behind, you should invite the group to play through.

Course Damage

All players have a responsibility to care for the course. You should repair your own pitch marks made on the green and any divots created on the fairways. Equipment must be kept off the tees at all times. Please leave your bag and trolley to the side of the tee box. Members who fail to repair the damage they have caused to the course will be subject to disciplinary procedures and may have their membership terminated.

As a member, please also make a point of repairing/replacing any others players' damage you may come across.

Course Maintenance

Course closures are set by the management of the golf course.

Greens staff have right of way at all times on the golf course, please remain patient and wait for them to move away from the area you are playing to.

Throughout the year, turfgrass surfaces require maintenance. Your patience and understanding are extremely helpful during these times, this usually is required twice a year.

Membership Matters

Landkey Only Members

Landkey Only membership includes unlimited golf on the Landkey Course. Full green fees will apply if playing the Barum Course. Members are expected to follow the same course and clubhouse rules as full members.

Portmore Golf Club Committee

The Portmore Committee is made up of several committed members that help run our club. If you wish to volunteer for the committee or have any suggestions for the club, we would love to have your help.

Handicaps

Handicaps will be issued by our volunteer handicap committee. For more information on obtaining or transferring Handicaps, please ask a member of the team.

Competitions

We hold many different competitions throughout the year. For the majority of competitions, tee times are listed on BRS which can be booked to enter. Some competitions will have sign up sheets on the board within the clubhouse. All members are welcome to join in all of our competitions although you will need an active WHS handicap. We actively encourage you to get involved in club activities.

AGM

All members are invited to our end of year Annual General Meeting. We encourage all Portmore members to get involved put forward any questions regarding the running of the club. All questions will be put to the committee one month before the meeting.

Guests

All members are welcome to invite visitors to play here at Portmore. Please note, you will be responsible for the behaviour and conduct of your guest at all times. This includes abiding by course rules and dress codes.

All playing members and guests are required to register with reception before their round irrespective of whether they have booked a tee time. Any green fees must be paid for before beginning the round.

Clubhouse and Facilities

Clubhouse Requests

We ask that our members behave respectfully towards their fellow members, visiting guests and staff at all times.

Driving Range

Members and guests must follow the driving range rules clearly displayed in each bay at all times.

Lockers

Lockers are available to hire for all full members for a fee of £50 per year. If you are interested in making use of these facilities, you must apply with our Membership Coordinator.

Lessons

Lessons are available at Portmore with our PGA Professional Dan Wood. All lessons must be booked in advance and promptly paid for at reception. More information can be found on our website and the club notice board.

Food and Drink

Our bar and restaurant are open to members and visitors. Opening hours are subject to seasonal changes.

Only food and beverage purchased from Portmore Golf Park are allowed to be consumed on-site. Members and visitors are not permitted to bring food and beverage onto the grounds.

Events

Within our function rooms and clubhouse, we frequently host a variety of private functions. All members are expected to be respectful of any guests attending private events and any event boundaries set out by Portmore Golf Park.